

updated: 4/17/2006

Financial

Objective Name

Meet Budget Targets (Building)

Owner(s)

Monica Boza Charles Danger Terry Smith

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

(ES8.2) Planned necessary resources to meet current and future operating and capital needs (priority outcome)

Parent Objectives

(ES8.2.1) Meet Budget Targets

Measures

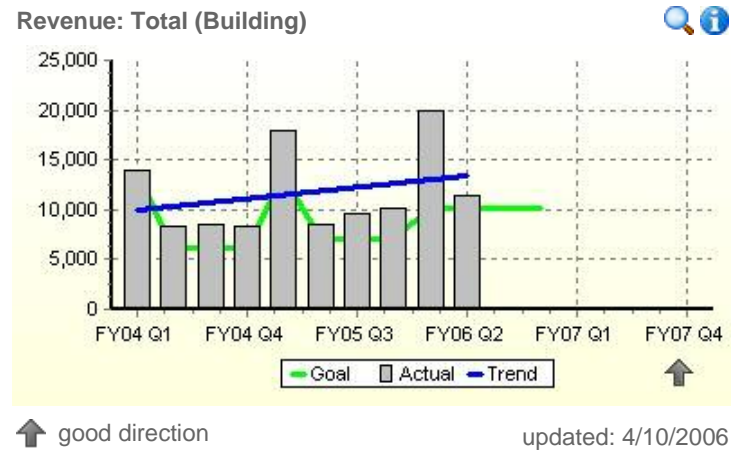
Revenue: Total (Building)

Owner(s)

Total revenue in \$1,000s (from FAMIS)

Monica Boza Charles Danger Juliana Salas Terry Smith

Performance Graph

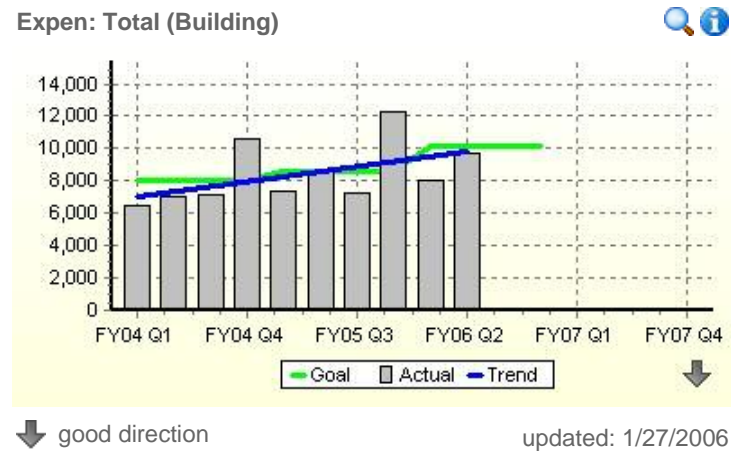


Expen: Total (Building)

Charles Danger Terry Smith Monica Boza

Total expenditures in \$1,000s (from roll-up of Personnel, Other Operating, and Capital)

Performance Graph



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
Revenue - Carryover	0	0	FY06 Q2
General Revenues	11,388	7,918	FY06 Q2

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
Expen: Personnel (Building)	\$6,760	\$6,752	FY06 Q2
Expen: Other Operating (Building)	\$2,907	\$3,325	FY06 Q2
Expen: Capital (Building)	\$1	\$37	FY06 Q2

Internal

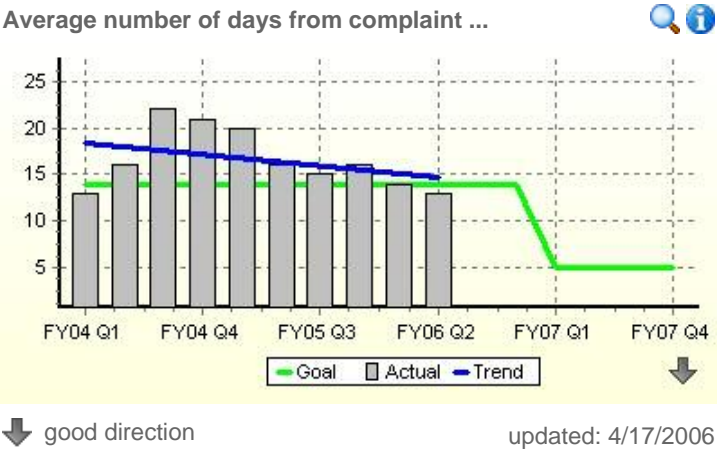
Objective Name	Owner(s)
Timely identification and remediation of nuisances, including unsafe structures - Building	Monica Boza Juliana Salas Terry Smith

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
		Use consistent, fair and effective means to achieve code compliance

Parent Objectives
(NU4.2) Timely identification and remediation of nuisances, including unsafe structures (priority outcome)

Measures	Owner(s)
Average number of days from complaint received to initial inspection.	Monica Boza Juliana Salas Terry Smith

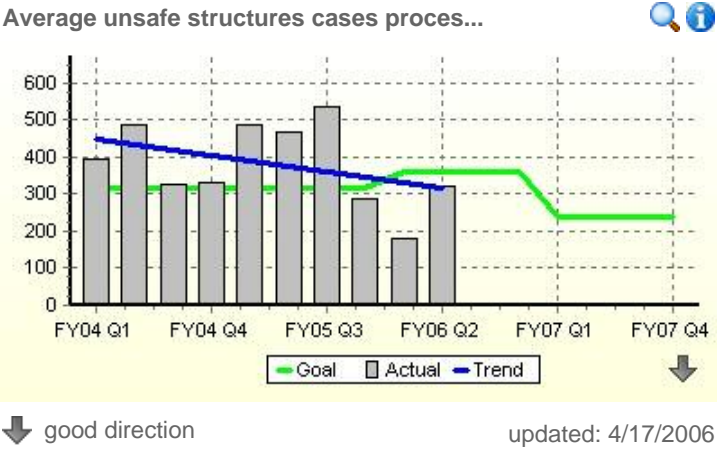
Performance Graph	Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure		
ACTUAL	GOAL	DATE

Average unsafe structures cases processing time	Monica Boza Juliana Salas Terry Smith
Average Processing Time (in days) from Open to Close Date for Unsafe Structure Cases without an Injunction	

Performance Graph	Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure		
ACTUAL	GOAL	DATE

Avg # of days to demolish an Unsafe Structure after the demolition order issued.	Monica Boza Juliana Salas Terry Smith
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Performance Graph	Initiatives Linked To Measure	Owner(s)
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Avg # of days to demolish an Unsafe St...



↓ good direction

updated: 4/17/2006

Child Measures Linked To Measure

ACTUAL GOAL DATE

Objective Name	Owner(s)
Consistent interpretation and application of enforcement practices - Building	Monica Boza Juliana Salas Terry Smith

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
		Use consistent, fair and effective means to achieve code compliance
		Parent Objectives
		(NU4.3) Consistent interpretation and application of enforcement practices

Measures	Owner(s)
# of Bldg Code Workshops offered to the construction industry & general public.	Monica Boza Juliana Salas Terry Smith

Performance Graph	Initiatives Linked To Measure	Owner(s)
<div> <div># of Bldg Code Workshops offered to th...</div> <div> <div>↑ good direction</div> <div>updated: 4/17/2006</div> </div> </div>		
	Child Measures Linked To Measure	
	<div> <div>ACTUAL</div> <div>GOAL</div> <div>DATE</div> </div>	

% of Commercial Plans reviewed within deadlines established by ordinance.	Monica Boza Juliana Salas Terry Smith
Percentage of commercial plans reviewed in 24 working days or less	

Performance Graph	Initiatives Linked To Measure	Owner(s)
<div> <div>Commercial Plans Review Process</div> <div> <div>↑ good direction</div> <div>updated: 4/17/2006</div> </div> </div>		
	Child Measures Linked To Measure	
	<div> <div>ACTUAL</div> <div>GOAL</div> <div>DATE</div> </div>	

% of Residential Plans reviewed within deadlines established by ordinance.	Monica Boza Juliana Salas Terry Smith
Percentage of residential plans reviewed in 20 working days or less	

Performance Graph	Initiatives Linked To Measure	Owner(s)
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Residential Plans Review Process



↑ good direction

updated: 4/17/2006

Avg # of daily carryovers inspections (per inspector per day & trade)

Monica Boza Charles Danger Juliana Salas Terry Smith

Average number of daily carryovers inspections (per inspector per day by trade). Inspections not performed within 24 hours of request.

Performance Graph

Avg # of daily carryovers inspections ...



↓ good direction

updated: 5/25/2006

Percentage of plans rejected (minor alterations, repairs and additions).

Monica Boza Juliana Salas Terry Smith

Performance Graph

Plans Rejection



↓ good direction

updated: 4/17/2006

Child Measures Linked To Measure

ACTUAL GOAL DATE

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
▲ Building carryovers	0.07	0.50	FY06 Q2
▲ Electrical carryovers	0.03	0.50	FY06 Q2
▲ Mechanical carryovers	0.00	0.50	FY06 Q2
▲ Plumbing carryovers	0.07	0.50	FY06 Q2
▼ Roofing carryovers	11.48	0.50	FY06 Q2

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

Learning and Growth

Objective Name	Owner(s)
Process Streamlining	Monica Boza Charles Danger Juliana Salas Terry Smith

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Parent Objectives

Measures	Owner(s)
(5) Institute a plans advancement system. Provide the list of "as noted/approval as noted" items to reward good quality plans and reduce unnecessary reworks.	Monica Boza Charles Danger Juliana Salas Terry Smith

Performance Graph	Initiatives Linked To Measure	Owner(s)			
<div>1 - Institue a plans advancement syste...</div> <div><div><div><div></div><div>Click to Edit</div></div></div><div>updated: never</div></div>	<div>Child Measures Linked To Measure</div> <table><thead><tr><th>ACTUAL</th><th>GOAL</th><th>DATE</th></tr></thead></table>	ACTUAL	GOAL	DATE	
ACTUAL	GOAL	DATE			

(6) Establish a graduated penalty system. Establishing a graduated penalty system to prevent poor quality plans from clogging the system; after a third (3rd) rejection, plans processing will stop unless a meeting with the design professional takes place.	Monica Boza Charles Danger Juliana Salas Terry Smith
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Performance Graph	Initiatives Linked To Measure	Owner(s)			
<div>(6) Establish a graduated penalty syst...</div> <div><div><div><div></div><div>Click to Edit</div></div></div><div><div><div><div></div><div>Goal</div></div><div><div></div><div>Actual</div></div><div><div></div><div>Trend</div></div></div><div>updated: never</div></div></div>	<div>Child Measures Linked To Measure</div> <table><thead><tr><th>ACTUAL</th><th>GOAL</th><th>DATE</th></tr></thead></table>	ACTUAL	GOAL	DATE	
ACTUAL	GOAL	DATE			

(7) Expand "A-Team" to include all departments in electronic review. Establish a uniform "A-Team" review policy and criteria for all departments particptaing in "A-Team" 24-hour plan review program.	Monica Boza Charles Danger Juliana Salas Terry Smith
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Performance Graph	Initiatives Linked To Measure	Owner(s)			
<div>(7) Expand "A-Team" to include all de...</div> <div><div><div><div></div><div>Click to Edit</div></div></div><div><div><div><div></div><div>Goal</div></div><div><div></div><div>Actual</div></div><div><div></div><div>Trend</div></div></div></div></div>	<div>Child Measures Linked To Measure</div> <table><thead><tr><th>ACTUAL</th><th>GOAL</th><th>DATE</th></tr></thead></table>	ACTUAL	GOAL	DATE	
ACTUAL	GOAL	DATE			



updated: never

(8) Simplify checklists and migrate to mandatory use. Monica Boza Charles Danger Juliana Salas Terry Smith
Simplify checklists and migrate from voluntary to mandatory use to improve plan quality.

Performance Graph

Initiatives Linked To Measure **Owner(s)**

(8) Simplify checklists and migrate to...



Child Measures Linked To Measure

ACTUAL **GOAL** **DATE**



updated: never

Objective Name	Owner(s)
Customer Service Enhancements	Monica Boza Charles Danger Juliana Salas Terry Smith

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Parent Objectives

Measures	Owner(s)
(15) Allow easier access to Plan Reviewers	Monica Boza Charles Danger Juliana Salas Terry Smith
Allow easier access to Plan Reviewers through better departmental coordination and expansion of workshops; offer State education credits for workshop participation.	

Performance Graph	Initiatives Linked To Measure	Owner(s)
(15) Allow easier access to Plan Reviewers		
	Child Measures Linked To Measure	
	ACTUAL	GOAL
		DATE



updated: never

(18) Develop a "One Stop Shop" information website.	Monica Boza Charles Danger Juliana Salas Terry Smith
"One Stop Shop" information website will combine all Land Use and Permitting information and functions into one website.	

Performance Graph	Initiatives Linked To Measure	Owner(s)
(18) Develop a "One Stop Shop" information website.		
	Child Measures Linked To Measure	
	ACTUAL	GOAL
		DATE



updated: never

(21) Make plans available online	Monica Boza Charles Danger Juliana Salas Terry Smith
Make plans available online for customers and discontinue microfilming.	

Performance Graph	Initiatives Linked To Measure	Owner(s)
(21) Make plans available online		
	Child Measures Linked To Measure	
	ACTUAL	GOAL
		DATE



updated: never
